

Elevating Operational Excellence with  
**Custom Management Software**

# Project Summary



**Industry:**  
Utilities



**Region:** US

## Challenges/Objectives:



- Managing multiple projects took a toll
- Tight deadlines proved strenuous  
Task oversight risks
- Lacked technology that offered  
business visibility



**Solution:**  
Custom Program Management Solution



## Results:

- Easy scheduling
- Improved stakeholder engagement
- Comprehensive management visibility

# About Client

Ensuring enhanced benefits for both parties, however, proved strenuous for Priceless Places with traditional working methodologies. The team recognized the need to deploy technology to enable streamlined processes, easy collaboration, and improved efficiency.

Thus, the company sought a trusted technology partner who could power its ideas with the right, affordable software solutions.



IAOB supports the IATF voting members to implement & manage the IATF 16949 Automotive Quality Management System scheme



IAOB coordinates with the other IATF oversight offices to ensure global consistency of the IATF 16949 registration scheme



IAOB supports the IATF in attaining global harmonization with other automotive Manufacturers



IAOB develops and maintains a central IATF database containing strategic information about the registration scheme



The International Automotive Task Force (IATF), on the other hand, is a group of automotive manufacturers that provides improved-quality products to automotive customers worldwide. IATF members include leading vehicle manufacturers like BMW Group, Daimler AG, FCA, Ford Motor Company, General Motors, Jaguar Land Rover (JLR) Limited, Groupe PSA, Groupe Renault, Volkswagen AG, and the vehicle manufacturers respective trade associations: AIAG (U.S.), ANFIA (Italy), FIEV (France), SMMT (U.K.) and VDA QMC (Germany). Their core functionalities involve:



IAOB supports the IATF voting members to implement & manage the IATF 16949 Automotive Quality Management System scheme



Create policies and procedures for the common IATF third-party registration scheme to ensure consistency worldwide



Offers appropriate training to support IATF 16949 requirements and the IATF registration scheme



Establish formal liaisons with appropriate bodies to support IATF objectives

The company's operational efficiency relied on streamlined collaboration and coordination between the two sectors. This demanded effective tracking, business visibility, and improved management capabilities. IAOb's existing technology and software systems could not support the growing operational needs, and thus, the team sought for an experienced software development partner to help them leverage new-age technology for better performance.

# Company Challenges

As a global organization, IAOB works on several objectives and initiatives. It was challenging for them to manage and track multiple projects and keep everything organized. Tight deadlines from multiple sectors overwhelmed the company and risked the quality of work. The company lacked proper technology that could help them seamlessly manage various programs and improve visibility across various sectors.



# Fingent's **Solution**



Analyzing the client's challenges, Fingent recognized the need for a custom software solution that could ease the client process, improve management, and enable tracking. Thus, Fingent proposed developing a **custom program management software** to help organize workflows, manage meeting scheduling, check meeting availability, send and receive notifications, and enable effective tracking. Fingent ensured the software solution was closely aligned with the company's plans, project flow, approaches, and work quality expectations.



Fingent introduced various tracking features and a security firewall to protect the client's data.



The custom program management software allows IAOB to track all their deliverables. The application also helps them create and track personal to-dos.



Fingent integrated the company's existing systems using APIs into the custom application. The custom platform now serves as a central program management tool where IAOB's workforce can easily find and access all the necessary data.



Guided through SSL license and process to attain servers to store the program.







Extended support to IAOB in identifying the areas where they can implement multi-authentication.



Fingent enhanced the program's security by integrating a multi-factor authentication process and the Project Management application.

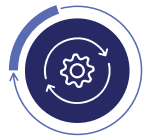
## Technology Stack

Front End	Back End	Database
	 	

# The Impact

The custom-built program management software developed by Fingent helped IAOB streamline processes and workflows, including easy meeting scheduling. The team could make faster, more informed decisions by creating data polls across various time zones. Software customization allowed IAOB to scale the solution according to their growth and operational needs. In a review by Clutch, Cherie Reiche, the Managing Director of International Automotive Oversight Bureau expressed the team's satisfaction with the solution, stating the software fully met their expectations.

## Solution Benefits:



IAOB was able to streamline their decision-making process (involving key stakeholders) by using a polling/survey module that was tailor-made to improve their existing process.



The program is highly customizable and allows the team to create date polls for people in different regions and time zones to determine their availability.



IAOB can schedule meetings directly in the tool, take minutes of meetings (MoM), and assign tasks to people.



The software can be specifically customized to the client's needs. It helps them create teams and change different settings to complete their work faster.



The software provides management visibility and efficiently runs all their initiatives and projects.



# What The Customer Says



Their team has been a guiding light for us throughout this entire process. Responsiveness and flexibility are hallmarks of their work.



**Cherie Reiche**, Managing Director

International Automotive Oversight Bureau

# About Fingent

We are a **Global IT company** providing strategic technology solutions for business complexities. Our technology and industry expertise enable us to deliver cutting-edge, scalable, secure, and easy-to-use software applications that empower enterprises to do more. We believe that, the judicious use of technology and a simple design can bridge gaps, deliver more success, and touch more lives through technology.

## Reimagine your business today!

Build innovations beyond digital transformation with Fingent.



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